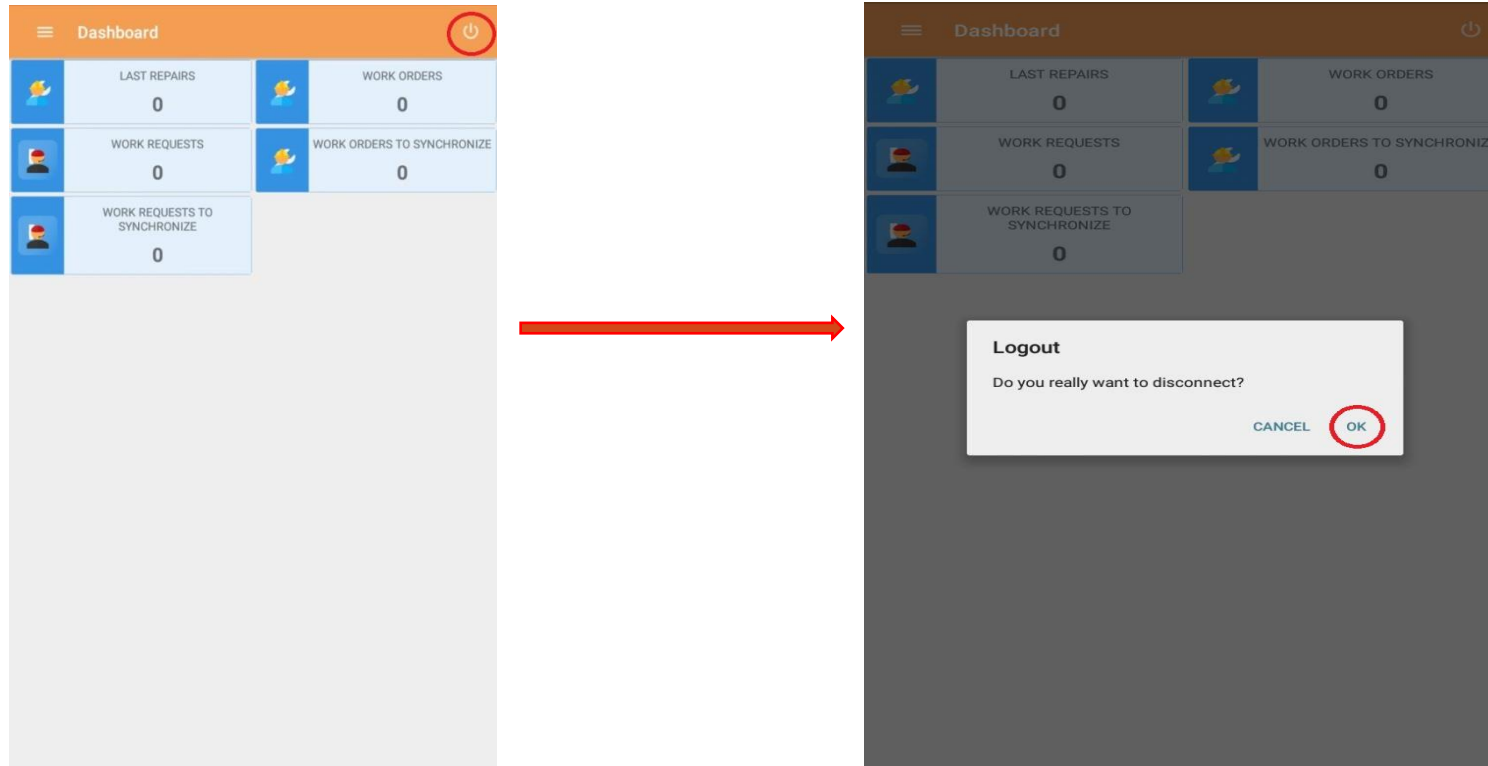




24 – Tablet - Change of user

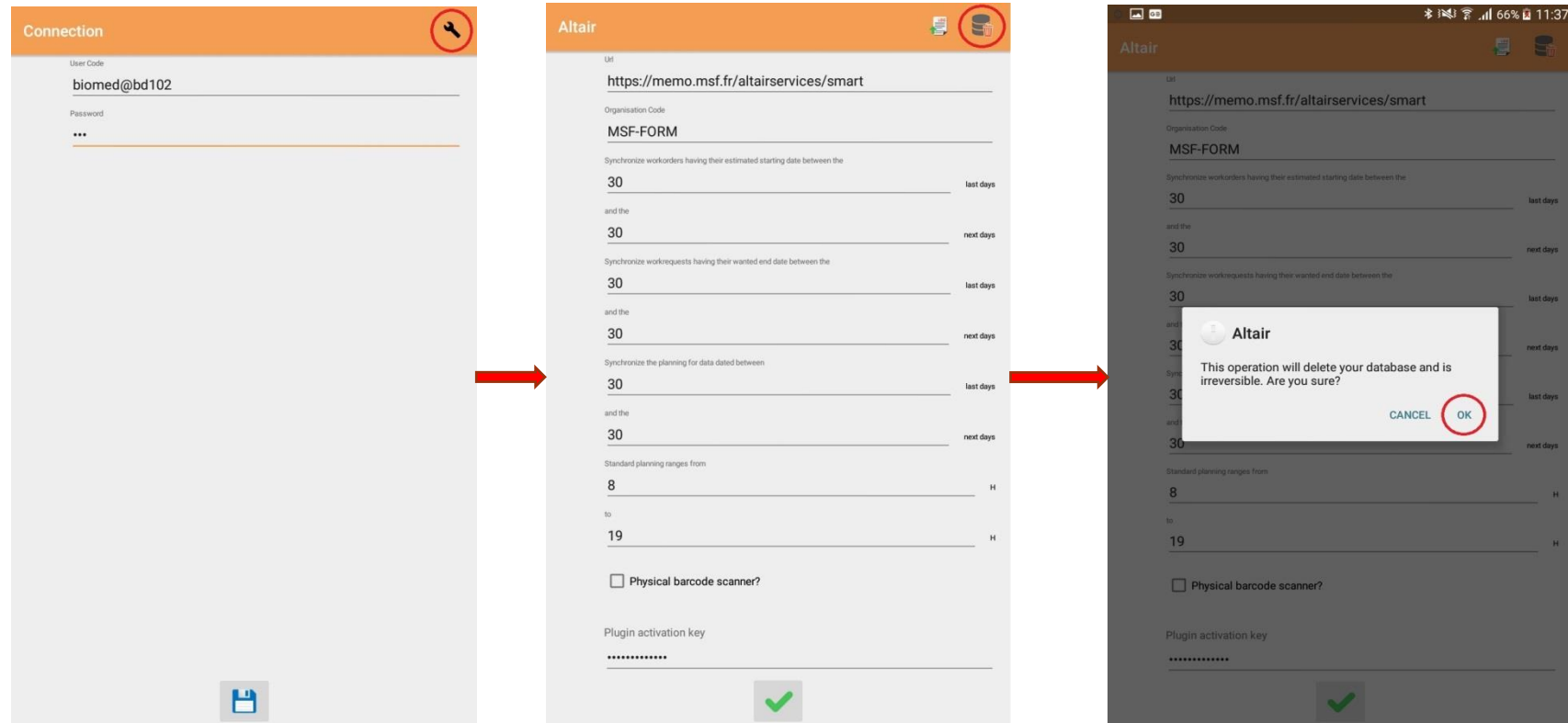
- 1) On the home page, click on the logout button  then OK to log out. The application will then close.




- 2) Reopen the application which will open directly on the Connection page. Enter your username and password and then access the settings page by clicking on .
Click on  in order to purge the database.
This is actually to erase the information of the previous user from the tablet.

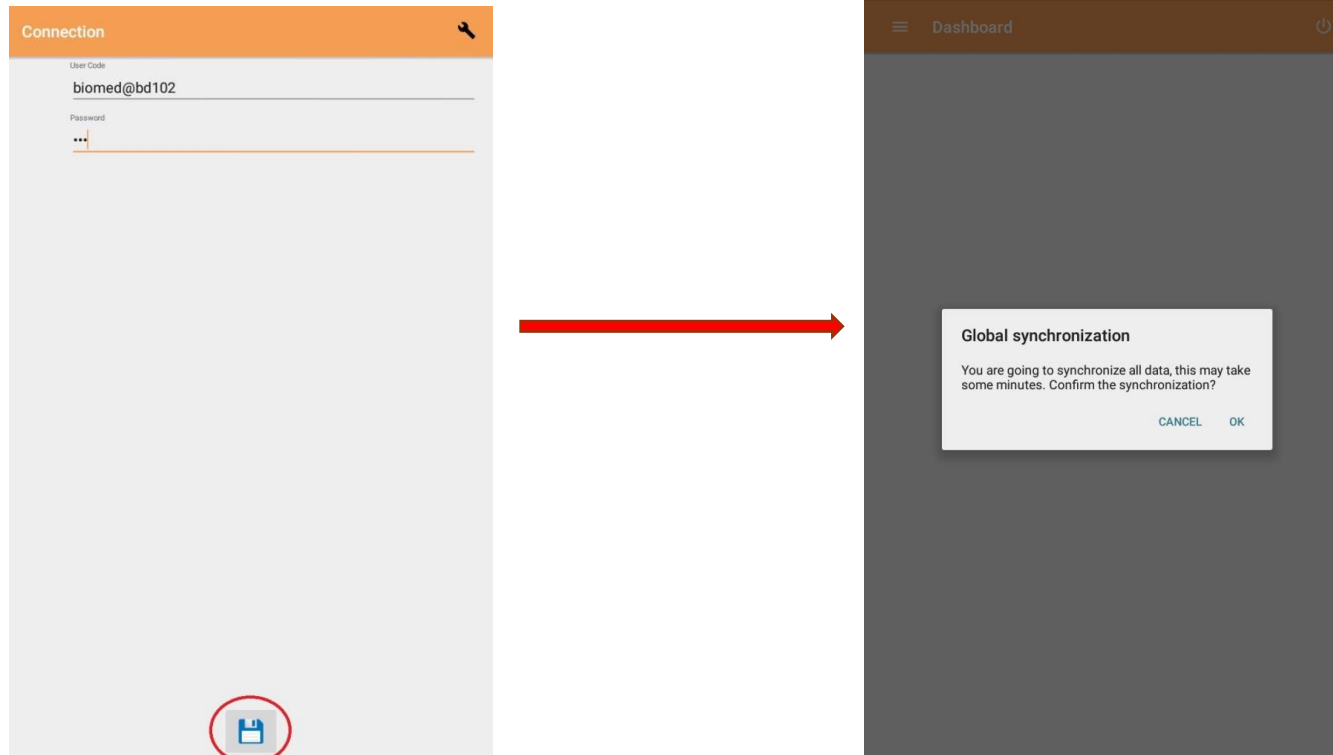
Make sure the URL is : <https://memo.msf.fr/altairservices/smart> (latest version of MEMO)

Note: Do not modify the other parameters !




3) Then confirm the data entered by clicking on  .

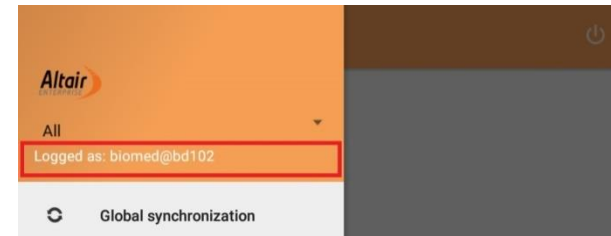
- 4) After confirming, click on  to confirm your username and password.



- 5) Confirm the synchronization in order to synchronize the tablet with MEMO and download the information for the new user. This step can take time and the tablet must be connected to the internet (the time will depend on the connectivity).

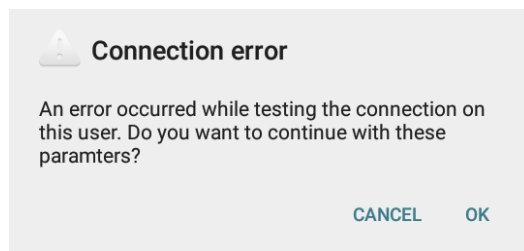
The new user will now be able to see the equipment for which he is responsible and the work orders assigned to him.

NOTA BENE: It is possible to check the account in use on the tablet by clicking on the menu button .

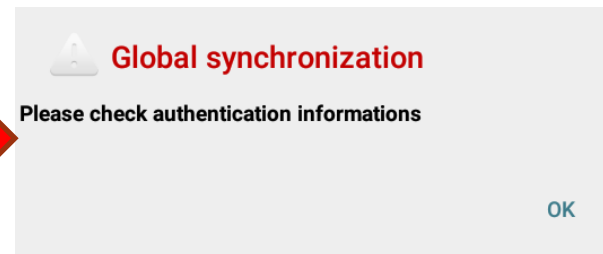


NOTA BENE: The synchronisation will not work if :

- Your user account and/or password is not correct ;



When you enter a wrong user account and/or a wrong password



When you try to synchronize with a wrong user account and/or a wrong password

- The version of the tablet application and the one of MEMO do not match => A mandatory update of the application will have to be done.

